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#### Introduction



Biosecurity is not a complex problem...
 ...worse, it is a wicked problem



 Concepts and characteristics of wicked problems provide wicked solutions



 Collaborative approaches to wicked problems are the most effective



 This paper is based on work commissioned by the Victorian Department of Primary Industries





#### What Are Wicked Problems



Rittel and Webber (1973)



Social issues of urban planning



Inability to use traditional linear approaches





- Conklin (2001)
  - Contrast wicked with tame problems
  - Well defined problem, right or wrong solution



- Australian Public Service (2007)
  - Wicked problems challenge public policy
  - Nine characteristics to help identify response







 Koppenjan and Klijn (2004): Complex policy problems are more prevalent than in the past



Obesity





- Climate Change
- Murray Darling Basin





Plenty to learn from in other areas







Invasive plants, animals and disease



Private and public effects



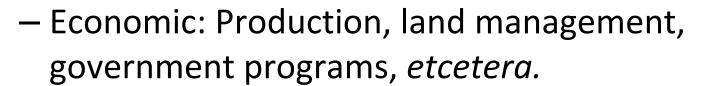
 Complex web of social, economic and environmental influences



Environmental: Biodiversity, habitat, etcetera.



- Social: Health, stress, recreational, etcetera.







#### **Wicked Problem**



#### Biosecurity

- involves a range of interdependencies and is multi-causal
- is not a static issue
- is socially complex
- does not sit conveniently within the responsibility of any one organisation
- involves changing behaviour
- has been characterised (in some instances) by chronic policy failure







## **Wicked Solutions**



Bureaucratic, expert orientated, problem disaggregation and solution aggregation

Source: Dryzeck, 2005



- Authoritative: efficient, timely, alienates community, responsibility with authority
- Competitive: creative ideas, choice, conflict, stalemates, wastes resources
- Collaborative: comprehensive, effective, high engagement, transaction costs



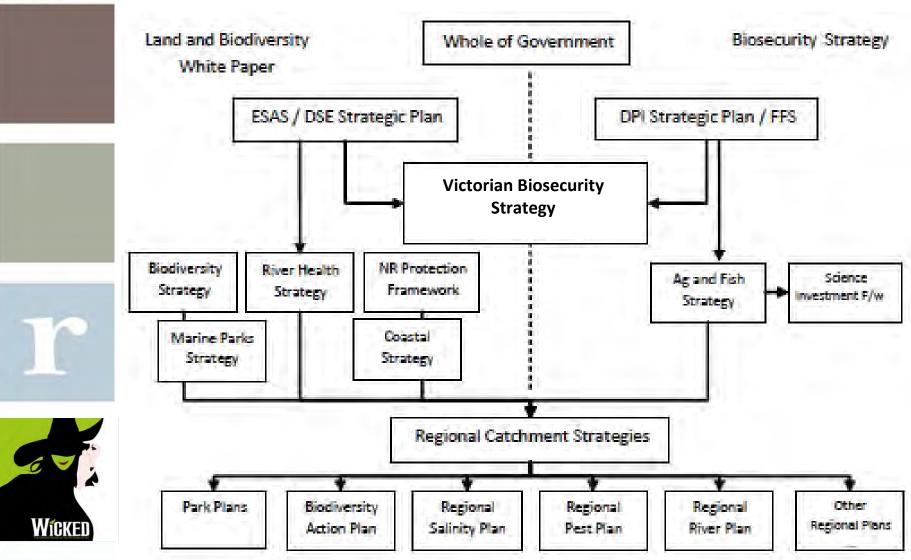




Source: APS, 2007, p.9-10

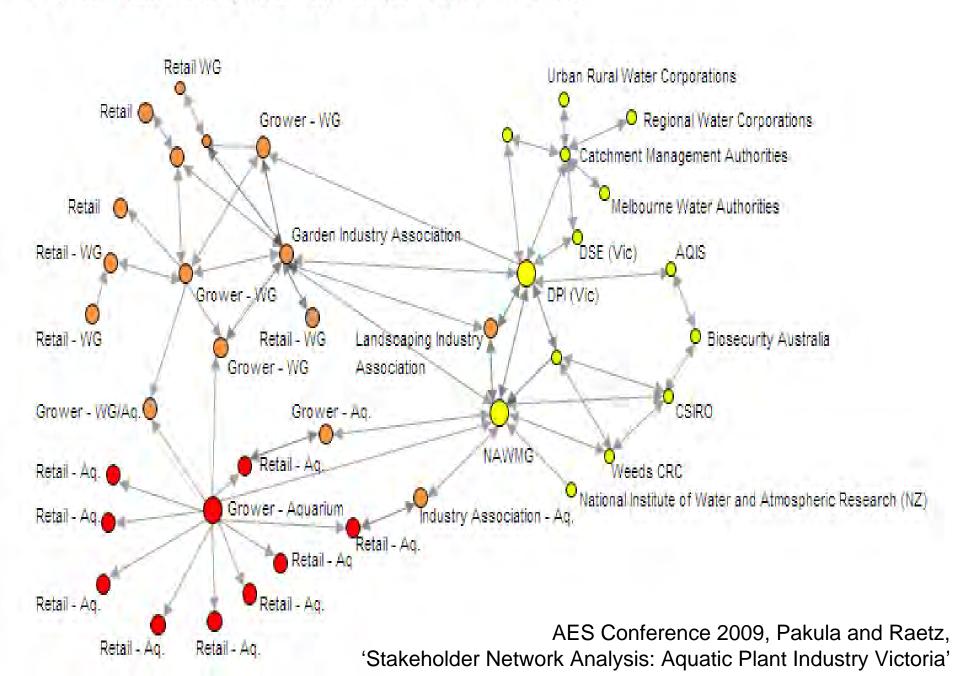


## **Victorian Case Study**



Source: Pakula (2008)

#### Aquatic Plant Industry (Victoria): Stakeholder Network Map\*







- Collaborative approach requires high level of engagement
- Challenges include expectations, cynicism, resources and divergent views
  - SNA helps identify stakeholders based on:
    - Role, network, interest, awareness, perceived responsibility, likelihood to trade in risky aquatics, quality of network, interactions
    - Gaps in engaging and evaluating informal networks that by their nature are hidden from view







Source: Pakula and Raetz 2009, Thompson et al 2009.



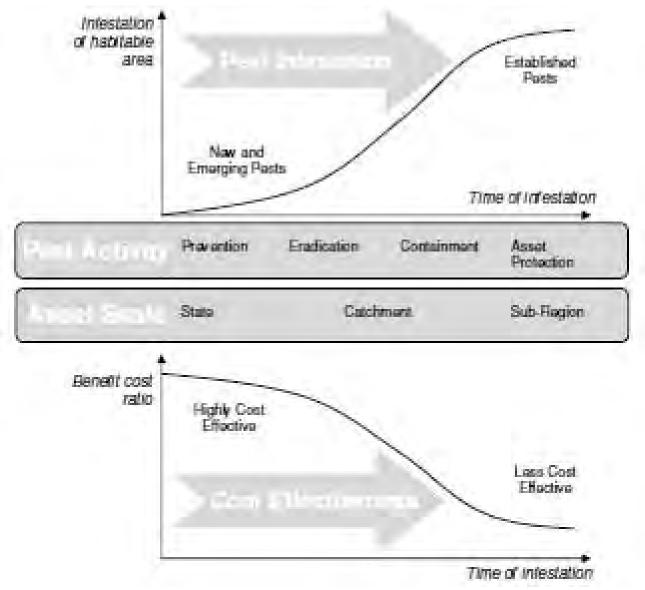
#### **Invasion Curve & Cost Effectiveness**











Source: Pakula (2008)





#### **Efficiency Factor**

Coordination,	integration,	quick			
response, evidence based, planning					
Coordination, time	ely, evidence b	pased			



**Eradication** 

**Containment** Coordination, community involvement, regional involvement, spatial identification



#### Scope of stakeholders, community Asset Protection involvement

Public	Scope	of	stakeholders	/	activities,
Awareness	degree	of	f influence,		community
	involver	ment			



R&D

based, human resource Evidence capacity, interaction with researchers, involvement of science and experts

Source: Pakula (2008)

as to he		Short Term	Long Term	
	Positive Public Effects Positive Private Effects Positive Industry Effects	Industry Funded (levies) / Extension	Industry funded (levies) / In Kind Contribution	
	Positive Public Effects Positive Private Effects Negative Industry Effects	Cost Recovery / Cost Sharing	Government Funded / Cost Sharing	
	Positive Public Effects Negative Private Effects Positive Industry Effects	Partnerships & Cost Sharing	Partnerships & Cost Sharing	
	Positive Public Effects Negative Private Effects Negative Industry Effects	Fully Government Funded	Fully Government Funded	
Negative Public Effects Positive Private Effects Positive Industry Effects Negative Public Effects Negative Private Effects Negative Industry Effects Negative Public Effects Negative Private Effects Positive Industry Effects Positive Industry Effects	Industry Funded (levies)	Industry Funded (levies) / Possible In Kind Contribution		
	Positive Private Effects	Landholder Funded	Landholder Funded	
	Negative Private Effects	Industry Funded (levies)	Industry Funded (levies)	
Wicked	Negative Public Effects Negative Private Effects Negative Industry Effects	No Action	No Action	
	Source: Pakula (2008			



#### **Wicked Evaluations**



- Evaluation based on wicked solution:
  - Collaborative approach and networks
  - Adaptive governance: Participatory,
     deliberative, multi-layered, nested,
     accountable, responsive, just, well informed.
- r
- Systems approach to the evaluation:
   economic, social and environmental context
- The utilisation of results for continuous improvement is of utmost importance
  - Evaluate outcomes? Sure.
  - Provide lessons for tomorrow? Definitely!





#### Phew.. The end!



# Thank you for your time



**Questions?** 















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